

A large, light blue circular arrow graphic is centered on the page. The arrow starts at the top and curves clockwise, ending with a pointed arrowhead on the left side. The text is centered within the white space of the circle.

Do I need an
ARTC Rail
Industry Worker
Card?

Who needs a rail industry worker card?



Anyone who conducts *rail safety work* on *ARTC infrastructure* needs to obtain a rail industry worker card

ARTC infrastructure is defined in our various state accreditations and includes railways, railway tracks and associated structures, and rolling stock used in connection with them.

Rail safety work is performed in the following nine areas:

Track and civil	Plant and equipment	Bridge structures
Safeworking	Network control	Communications
Signals	Engineering	Project management

Who does *NOT* need a rail industry worker card?



ARTC employees carrying current certificates of competency or identity cards

Workers entering ARTC's corridor to perform rail safety work for another rail operator - for example fitters repairing a coal/grain wagon

Drivers making a delivery to a worksite

External third party (non-rail related) workers e.g. telecommunications, water, gas and other service providers

Any other workers performing roles that are not defined in ARTC's competency matrices - for example government inspectors of road bridges

Such personnel must be covered by an access agreement or SP-05-02 Communication / Competency Requirements for Entering Rail Corridor found here: <http://www.artc.com.au/library/SP-05-02.pdf>

Who is responsible for what?



ARTC is responsible for:

- responding to enquiries from contractors about rail industry worker cards
- ensuring that contractors have the required qualifications to complete work for ARTC
- if necessary, liaising with the card provider Pegasus to provide advice about the status of contractor applications for their cards

Contractors are responsible for:

- ensuring their qualifications/competencies required to work for ARTC are valid, current and relevant to the work that they undertake
- do not undertake roles not listed on their rail industry worker card
- maintain and make available their card when requested

Pegasus is responsible for:

- verifying contractor competencies and issuing rail industry worker cards

Pegasus are NOT responsible for tasks listed for ARTC managers above.

How does a contractor get a RIW card?



Go to
<http://www.artc.com.au/Content.aspx?p=220>

- Confirm your roles
- Gather the required competencies as per the matrices

Go to
www.railindustryworker.com.au

- Register your company and employees in the Onsite system
- Upload the required evidence
- Complete 100 point ID check at Australia Post

For signals, engineers and project managers

- As per above plus
- Complete the online assessment process
- Refer to ARTC Bulletins 24, 25 and 27 located at
<http://www.artc.com.au/Content.aspx?p=220>

Where can you find information?



<http://www.artc.com.au/Content.aspx?p=220>

The screenshot shows the ARTC website interface. At the top is the ARTC logo and a navigation menu with items like 'About ARTC', 'ARTC News', 'Route Standards', 'Safety Management', 'Access Seeker', 'WebRams Access', 'Investment Strategies', 'Infrastructure Standards', 'Operations', 'Property', 'Members Area', 'Careers', and 'Contact'. Below the menu is a search bar and a breadcrumb trail: 'Home > Safety Management > Rail Safety Worker Competence'. The main heading is 'Rail Safety Worker Competence'. Below this is a paragraph explaining that Rail Safety Acts require Rail Transport Operators to ensure workers are competent. A table follows, showing statistics as of 1 October 2012: Active card applications (9728), Rail safety worker cards issued (8337), and Number of contracting companies (1070). Further text discusses identification and competency management systems. A sidebar on the right contains a cartoon character and a menu with items: Safety Management, Rail Safety Worker Competence, N.I.C Plan, I.M Plan, and Contractor Safety & HBT Induction. At the bottom, there is a section for 'General Business Rules' with a table listing document numbers, titles, update dates, and versions.

ARTC Document Search > Site Search Keywords >

About ARTC | ARTC News | Route Standards | **Safety Management** | Access Seeker | WebRams Access | Investment Strategies | Infrastructure Standards | Operations | Property | Members Area | Careers | Contact

Home > Safety Management > Rail Safety Worker Competence

Rail Safety Worker Competence

Rail Safety Acts require Rail Transport Operators to ensure that workers are competent to carry out rail safety work.

Card Update as at 1 October 2012:	
Active card applications	9728
Rail safety worker cards issued	8337
Number of contracting companies	1070

In particular, Rail Transport Operators are to have in place a system of identification and competency management, which includes a profile of rail safety work and a system for recording the qualifications workers hold.

The various Acts also require contractors carrying out railway operations to comply with the safety management system of the Rail Transport Operator.

This site summarises ARTC's competency management system by detailing all rail safety worker tasks and the competencies necessary to complete those tasks.

Please direct all inquiries to competencies@artc.com.au

General Business Rules

Number	Title	Updated	Version
001	Business Rules Handbook Extract - Safeworking Registered Training Organisations	21 Dec 2011	1.0
002	ARTC Approved Rail Safety Worker Medical Providers	12 Sep 2012	4.0
UP04-003	Rail Safety Worker Competency Standard	23 May 2012	2.0

Safety Management

- Rail Safety Worker Competence
- N.I.C Plan
- I.M Plan
- Contractor Safety & HBT Induction

www.railindustryworker.com.au



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The Rail Industry Worker program aims to establish a national approach to competency management for those working in rail.

Replacing the 'Rail Safety Worker' program, this industry led solution meets regulatory requirements and complies with national rail safety law.

Phase one will continue to focus on registering rail safety worker contractors before the program expands.

[▶ Introduction Video](#)

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ARTC rail safety worker project office:

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- 02 4941 9634

Your local ARTC team or project manager

For card related issues Pegasus:

- 1300 777 245
- rsw@pegasus.net.au