

# ARTC approved technical training services panel information

A Rail Industry Worker must be able to produce a unit of competency in accordance with the ARTC rail safety worker competency matrices.

The unit of competency must be issued by a Registered Training Organisation with the unit of competency on their scope of registration.

To enable ARTC to manage risk and having regard to the safety critical nature of work on track, ARTC will only accept safeworking qualifications/training from approved training providers.

Currently the following providers have been approved to deliver ARTC Safeworking Training Material. Not all providers are able to provide training in every role across the ARTC Network. For specific information, please contact your chosen provider on this list to see what they are approved to deliver

RTO Name	Email Address	Telephone Number
Aakira / Training Ahead	bookings@trainingahead.com.au	1300 355 900
Accell	lee.walters@accell.com.au	07 5445 7998
Australian Testing Services	courses@atsrto.com.au	1300 772 728
CERT - NSW	Jessanie.Mewes@certrail.com	02 4088 2330
CERT - SA	Steven.Leo@certrail.com	08 8447 8031
CERT - VIC	Kara.Mathews@certrail.com	03 8620 8980
CERT - QLD	Anna.McKimmon@certrail.com	07 3908 0430
CERT - WA	Lynsey.Carruthers@certrail.com	08 9208 7680
GoTrain	reception@gotrain.com.au	02 4355 4595
RailTrain	<a href="mailto:trainingsw@railtrain.com.au">trainingsw@railtrain.com.au</a>	02 4967 3901
Southern Cross Rail Training	reception@scrt.com.au	02 9708 5980
Swetha	manisha@swetha.com.au	1300 793 842
The Instruction Company	office@instructionco.com.au	02 69241679

Note: Where ARTC have chosen a competency from another operator, that operators business rule needs to be used to verify the evidence.

For example, ARTC job role “ARTC - Track Vehicle Operator – Victoria”

Competency group allows for the following competency to be selected; it will have a business rule written another rail operator. That business rule needs to be applied and verified as usual.

- **Certificate of Currency.MTM - Track Vehicle Operator - 1 AND Course.Metro Track Vehicle Operator - 1 Course (41356 or 34252 or 35478 or 63095 or 46517)**

<https://businessrules.riw.net.au/support/solutions/articles/51000087423>