

WHAT IS THE NON-TECHNICAL SKILLS PROGRAM?

At ARTC our top priority is the health and wellbeing of our people and contractors. That is why safety is central to everything we do.

The Non-Technical Skills (NTS) program has been developed to train ALL safe working personnel (PO / TFPC / TW's) to enhance their knowledge and non-technical skills required to deliver effective safe working processes across our network. This program will strengthen their skills in the following areas:



**COMMUNICATION
AND INFLUENCE**



TRUST



**HIGH QUALITY
DECISIONS**



**LEAD BY
EXAMPLE**



**COURAGE AND
CONFIDENCE**



**FEEDBACK AND
LISTENING**

WHY

To improve the way protection is delivered for everyone working in the ARTC corridor with a clear commitment to safety for all. Together, we need to think safe and work safe so that we can go home safe every day.

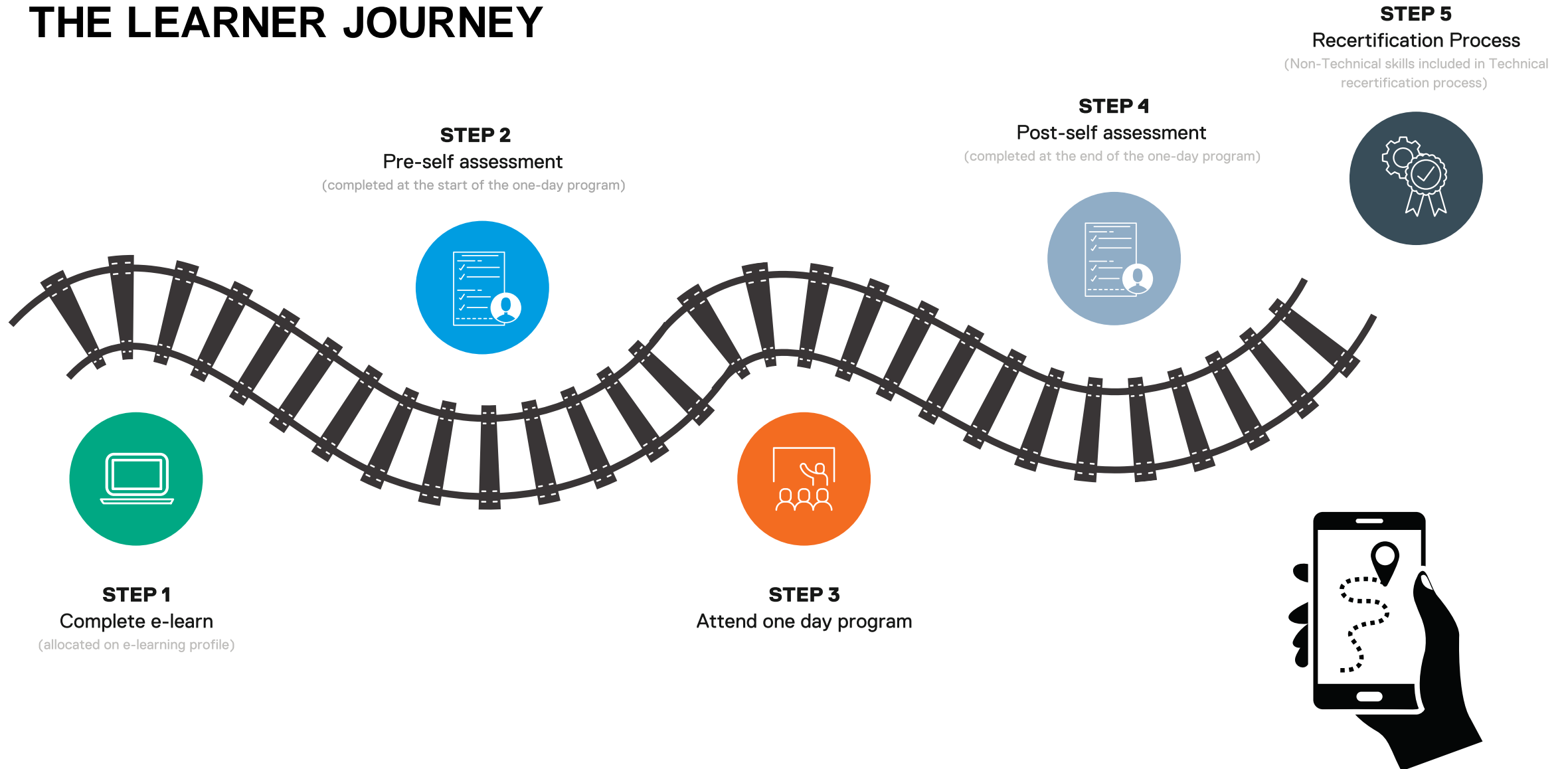
OUR AIM

To provide a formal approach to recognizing and strengthening where necessary, non-technical skills to enhance the safety protection outcomes for all.

PROGRAM OUTCOME

Everyone undertaking protection work will be capable to confidently apply and execute the ARTC approach for protection.

THE LEARNER JOURNEY



TARGET AUDIENCE

The Non-Technical Skills Program is mandatory for ALL ARTC and Contractor Safeworking personnel, including:

- Protection Officers (PO's)
- Track Force Protection Coordinators (TFPC's)
- Track Workers (TW's)

GET STARTED

Please contact techtrg@artc.com.au to commence the roll-out of the Non-Technical Skills program for your Safeworking personnel.

KEY CONTACTS



Jessica Milijasevic

Training Implementation Senior Advisor

- P: 0448 883 359
- E: techtrg@artc.com.au



Jenna Chandler

Technical Training Lead

- P: 0407 673 184
- E: techtrg@artc.com.au