

An event must be investigated based on the event type and severity, as seen below:

If the event is	The investigation method is	Time to complete
High Potential Event or Significant severity	Incident Causation and Analysis Method (ICAM)	21 Days OR as stated in the Terms of Reference
High severity	Incident Causation and Analysis Method (ICAM)	21 Days
Medium severity	5 Why's, or optional Incident Causation and Analysis Method (ICAM)	14 days
Low severity	Optional 5 why's. An exception to this is an environmental nonconformance, which must be investigated, even if rated low	5 days

Refer to Event Investigation COR-PR-035 for more detailed guidance