

THE STRONGEST LINK IN ENSURING SAFE,
COMPLIANT COMMUNICATIONS IS YOU

ARTC

Term	Examples of Non-Compliance	What does the message mean?	Example of Good Communications
EMERGENCY, EMERGENCY, EMERGENCY	“STOP” “Are you there” “What’s going on”	This is an emergency	NC – <u>Emergency, Emergency, Emergency</u> . Driver 7, MIKE, CHARLIE, 2, STOP your train immediately and report back to the Network Controller, over
CORRECT.	“Yep” “Yes” “All Right” “Agreed”	You are right	NC – That is at 375.500km Crew – 375.500km NC – <u>Correct</u>
I READ BACK.	“Got that” “Yep” “Sure” “No Worries”	I am going to repeat all, or part, of your statement exactly as I received it	Crew – Protection is placed at 124.000km NC – <u>I read back</u> , protection is placed at the 124.000km Crew – <u>Correct</u>
I SAY AGAIN.	“Did you get that” “Are you sure”	I am going to repeat all, or part, of my last statement	NC – TOA authorised at 1345hrs PO – TOA authorised at 1347hrs NC – Negative, <u>I say again</u> , TOA authorised at 1345hrs
I SPELL.	Non phonetic language used	I spell I am going to use the phonetic alphabet	NC – That is at Nubba Road PO – Say Again and Speak Slower NC – <u>I spell</u> , NOVEMBER, UNIFORM, BRAVO, BRAVO, ALPHA Road
LOUD AND CLEAR.	“Got you there mate”	Your signal is strong, and every word is understood	Crew – 6MB7 to Control, are you receiving, we are having radio issues, over. NC – Control receiving 6, MIKE, BRAVO, 7 <u>loud and clear</u>
NEGATIVE.	“No” “Incorrect” “That’s not right”	Not correct	NC – TOA authorised at 1345hrs PO – TOA authorised at 1347hrs NC – <u>Negative</u> , I say again, TOA authorised at 1345hrs
OUT.	“Cheers” “See you” “Goodbye” “Speak later”	My transmission is complete	PO – Thank you control, I will talk to you prior to 1425hrs NC – Network Control, <u>out</u> .
OVER.	“Are you still there” “Continue”	I have finished speaking, and I am waiting for a reply	NC – You are instructed to wind 51 points to the reverse position, <u>over</u> . Crew – Wind 51 points to the reverse position, over.
RECEIVING.	“G’day mate” “Hello” “How are you”	I acknowledge your call. Proceed with the message	PO – Hello control, this is Protection Officer John Smith at 345.500km NC – <u>Receiving</u>
ROGER.	“Got that” “Yeah” “Yep”	All your last statement is received and understood	PO – Just letting you know we are moving into the corridor to prepare the worksite NC – <u>Roger</u>
SAY AGAIN.	“What was that” “I didn’t get that” “Huh”	Please repeat your last statement	NC – That is at Nubba Road PO – Say Again and Speak Slower NC – I spell, NOVEMBER, UNIFORM, BRAVO, BRAVO, ALPHA Road
SPEAK SLOWER.	“What was that” “I didn’t get that” “Huh”	Repeat what you said, speaking more slowly. It is hard to understand you	NC – That is at Nubba Road PO – Say Again and <u>Speak Slower</u> NC – I spell, NOVEMBER, UNIFORM, BRAVO, BRAVO, ALPHA Road
STAND BY.	“Just hang on their mate” “Give me a sec”	Wait. I will be back soon	PO – Just wanting a TOA in the Junee Harefield Section NC – <u>Stand by</u> (undertakes critical analysis)